



**Whatever your needs – whether it's preventive care, equipment monitoring, repair and retrofit, or complete facility resource management – IES is committed to your long-term satisfaction.**

## Complete Service Support

IES designs and strategically combines flexible and diverse building service offerings to provide the very best value for our customers. We strive to know and understand your business so we can develop a customized service solution meeting your needs while allowing you the freedom and peace of mind to do your job, whether it's educating students in a school district, caring for patients in a medical facility, or managing the needs of tenants in a commercial office building.

IES' service offerings are provided as a stand-alone solution or in a partnering combination to meet your specific requests. This allows you the flexibility to choose the level of maintenance most appropriate for your facility, your staff, and your budget.

### IES Service Capabilities

- HVAC mechanical maintenance
- HVAC system repairs
- Building automation
- Continuous commissioning
- Re-commissioning
- Energy audits and consulting
- Energy management services
- System modernization and retrofits
- Card access control
- CCTV and digital video management
- Lighting controls and retrofits
- Power monitoring and sub metering
- Ongoing customer training

This comprehensive selection of services allows IES to offer you a complete "Single Source" solution for your building operations. We carefully consider your environmental systems, cost of operations, current staffing and business goals before creating a customized solution. We also promise minimal disruptions to your business operations, when an IES service technician shows up at your building to provide service.

### Our Commitment to Service Excellence

IES has a "Customers for Life" philosophy. We work very hard to make our customers our partners in a service relationship. We strive to provide the best value and ensure complete customer satisfaction. You can reach the IES help desk or our Service dispatcher 24 hours a day 7 days a week.

Whatever your needs – whether it's preventive care, equipment monitoring, repair and retrofit, or complete facility resource management – IES is committed to your long-term satisfaction. Count on our promise to be a responsive provider of comfortable, safe, energy-efficient and trouble-free building operations. We look forward to providing you the same high-quality, customized services, enjoyed by our growing list of satisfied customers.



Complete Building Solutions

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